Adam House is a refugee home that provides shelter and settlement support for newly arrived refugee claimants in Toronto. We serve refugee claimants by providing a welcoming short-term home; advocating for access to social, medical, and legal services; assisting with the refugee claimant process; facilitating integration; educating churches and the community about the refugee landscape; and responding to opportunities for growth.

We have seven sites—our main site located near Dufferin & Bloor, and five transitional housing units located in North York and East York. We have added three apartment units since 2024, located near Yonge &St. Clair. Altogether, Adam House provides housing and settlement support for up to 58 persons at a time. Additionally, we support former residents and drop-in clients.

Volunteer Position: Homework Club & Conversation Circle Volunteer (2 positions)

Location: Adam House, located at 430 Gladstone Avenue, Toronto

Hours: 4 - 6:00pm, Monday, Wednesday and Thursday [flexible]

Reports to: **Settlement Manager**

About the Role:

To support newcomer children, youth, and adult learners in a welcoming after-school program focused on academic help and English conversation practice.

Responsibilities:

- Support students (Grades 3-12) with homework and assignments, one-on-one or in small groups
- Lead or co-lead informal English conversation sessions for ESL learners to build speaking confidence and everyday vocabulary
- Create a patient, encouraging, and inclusive learning environment
- Encourage good study habits, participation, and positive interaction
- Assist with snacks, set-up, and clean-up as needed (optional)
- Report any concerns to staff and follow all safety guidelines

You are:

- Caring, patient, reliable, and a positive role model
- Comfortable helping with school subjects and/or conversational English
- Good communication skills and respect for diverse backgrounds
- Able to commit regularly for the school term
- Vulnerable Sector Screening required (we can help arrange)

What you gain:

- Meaningful experience supporting newcomer youth and ESL learners
- Being part of the welcoming Adam House community

430 Gladstone Ave. Toronto, ON M6H 3H9P . 416-538-2836 F. 416-538-8563 www.adamhouse.org
info@adamhouse.org

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Volunteer Position: Refugee Settlement Assistant - Healthcare Access (1 position)

Location: Adam House, located at 430 Gladstone Avenue, Toronto (in-person / some remote research possible)

Hours: Fridays, 10am - 4pm

Reports to: Settlement Worker

About the Role:

This position works closely with the frontline settlement team.
Under the guidance of the Settlement Worker, refer clients to Crossroads Refugee Clinic,

Due to the new co-payment policy under the Interim Federal Health Program, many refugee claimants are being asked to pay additional costs for healthcare. This role helps ensure clients can still access care by identifying and connecting them with providers who are willing to waive the extra co-payment.

Key Responsibilities:

1. **Client Support & Referrals**

- Liaise with the Cross Roads Refugee Clinic and connect clients with family doctors;
- Assist clients who need medical, dental, vision, and mental health care

- Refer clients to healthcare providers who are confirmed to accept IFHP without charging the additional co-pay
- Help clients book appointments and understand their healthcare coverage
- Accompany clients to appointments when needed

2. **Research & Resource Bank Development**

- Research clinics, doctors, dentists, optometrists, and mental health providers in the GTA open to supporting refugee claimants
- Contact provider offices to confirm their IFHP co-payment policy and willingness to waive additional costs
- Update and maintain the Adam House Settlement Resource Bank with accurate provider information, contact details, and notes on accessibility
- Track gaps in care and report emerging issues to the Settlement Coordinator

You Are:

- Empathetic, detail-oriented, reliable, and culturally sensitive
- Strong phone communication and research skills
- Able to maintain confidentiality and accurate records
- Comfortable navigating online searches and making outreach calls
- Experience in health, social services, or with newcomer populations an asset
- Knowledge of a second language is an asset

Vulnerable Sector Screening required

What You Gain:

- Direct impact on healthcare access for refugee claimants
- Training on refugee health coverage and settlement systems
- Experience in health navigation and community resource development